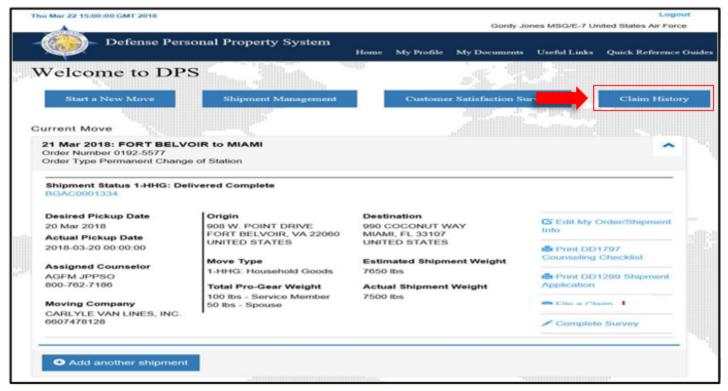
TUTORIAL

Accepting a Claim Offer

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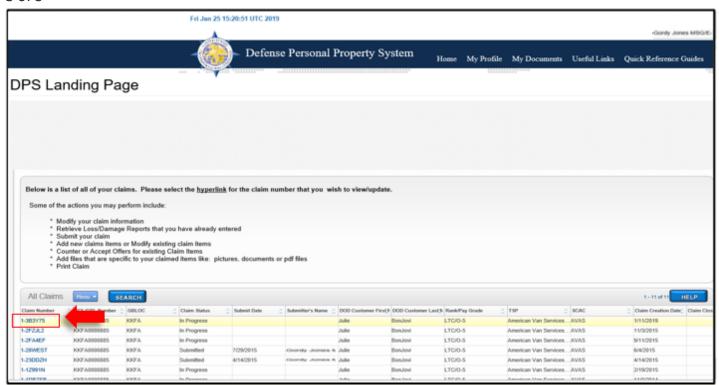
INSTRUCTIONS: To accept a claim offer from your moving company, from the Welcome to DPS screen first click on the Claim History button.

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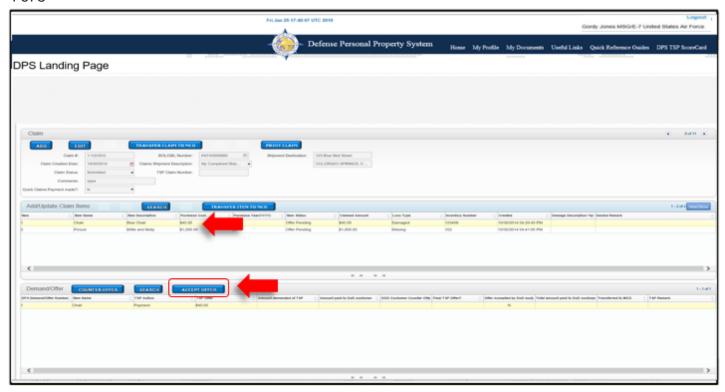
INSTRUCTIONS: Below the green Start My Claim button, click on the VIEW MY CLAIM link.

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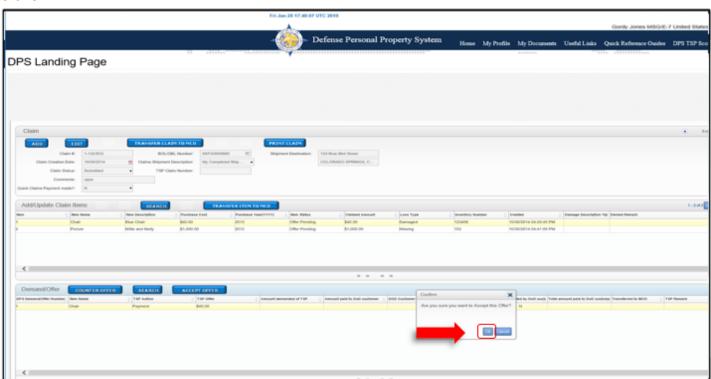
INSTRUCTIONS: Within the All Claims section, locate your claim number and click on it.

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INSTRUCTIONS: Now click on the item that you are wishing to accept and use the ACCEPT OFFER button to accept the offer.

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INSTRUCTIONS: DPS will ask you to confirm if you want to accept the offer to avoid accepting an offer by mistake. If you accept, click on the OK button.



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